

170.315(b)(1) - Transitions of Care

Real World Testing 2021

GENERAL INFORMATION

Plan Report ID Number: 2021v1_B1

Developer Name: Systemedx, Inc.

Product Name(s): Systemedx Clinical Navigator

Version Number(s): 2022.12

Certified Health IT Product List (CHPL) Product Number(s): 15.04.04.2857.Syst.22.01.1.221215

Developer Real World Testing Plan and Result Page URL: <https://www.systemedx.com/mipssolutions.html>

WITHDRAWN PRODUCTS

If a developer withdrew any products within the past year that were previously included in their Real World Testing plan, please provide the following information.

Product Name(s):	Systemedx Clinical Navigator
Version Number(s):	2019.10
CHPL Product Number(s):	15.04.04.2857.Syst.19.01.1.191208
Date(s) Withdrawn:	12/31/2022
Inclusion of Data in Results Report: [Provide a statement as to whether any data was captured on the withdrawn products. If so, this data should be identified in the results report.]	Most data represented in this report period was captured utilizing this withdrawn version as the new version did not replace it prior to year end.

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SUMMARY OF TESTING METHODS AND KEY FINDINGS

The data used for reporting this comes from data tracked across 15 clinics. Of the clinic's four are non-specialty.

Across all settings polled, only around 12% of requested transitions were completed via direct-message. If none-specialty settings are excluded, the percentage of completed transitions rises to more than 26%. The quarter with the most completed transitions was the 3rd quarter of the year (July-September) and the quarter with the highest completion percentage was the second quarter of April-June.

STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATA FOR INTEROPERABILITY (USCDI))

Both required and voluntary standards updates must be addressed in the Real World Testing plan. Real World Testing plans must include all certified health IT updated to newer versions of standards prior to August 31 of the year in which the updates were made.

Indicate as to whether optional standards, via SVAP and/or USCDI, are leveraged as part of the certification of your health IT product(s).

☐ Yes, I have products certified with voluntary SVAP or USCDI standards. (If yes, please complete the table below.

☒ No, none of my products include these voluntary standards.

Standard (and version)	USCDI: SNOMED CT® U.S. Edition, September 2019 Release
Updated certification criteria and associated product	Systemedx Clinical Navigator
CHPL Product Number	15.04.04.2857.Syst.22.01.1.221215
Conformance measure	170.315 (b)(1): Transitions of Care (Cures Update)

Care Setting(s)

The expectation is that a developer's Real World Testing is conducted within each type of clinical setting in which their certified health IT is marketed. Health IT developers are not required to test their certified health IT in every setting in which it is marketed for use.

List each care setting that was tested.

Ambulatory Internal/Family Medicine
Ambulatory Orthopedics
Ambulatory Allergy Clinics
Other Specialties (including Rheumatology, surgery, neurology)

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Metrics and Outcomes

DESCRIPTION OF MEASUREMENT/METRIC

The percentage of patients that had Transitions of Care initiated completed via providing the CCD via direct message in comparison with the total amount of transitions initiated.

ASSOCIATED CERTIFICATION CRITERIA

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OUTCOMES

The expected outcome for this measure was that there would be a greater percentage of transitions performed in non-specialist care settings as primary care entities typically would refer to specialists for issues identified in general check-up settings.

After observing and categorizing the result data, we have confirmed this outcome to be true. Not only did participating specialist clinical settings receive more request, they also completed a higher percent of transitions overall.

RELIED UPON SOFTWARE

The information from this measure comes in part from information from third-party relied upon software being interfacing with Surescripts Clinical Direct Messaging service.

KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
First Quarter: Observed data over a period of time	Internal Medicine Orthopedics Allergy	Jan - March
Second Quarter: Observed data over a period of time	Internal Medicine Orthopedics Allergy	March - June
Third Quarter: Observed data over a period of time	Internal Medicine Orthopedics Allergy	July - Sept

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Fourth Quarter: Observed data over a period of time	Internal Medicine Orthopedics Allergy	Oct - Dec
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